

Kenneth M. Meyer

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Skills

Languages: ColdFusion, SQL, HTML, XML, CSS, Visual Basic, VBS/BAT
Platforms: Microsoft Windows 9X/NT/2000/XP, Server 2000/2003, Mac OS9, OS X, SUSE LES, SonicOS, Cisco IOS
Software: Citrix ICA, Terminal Services, Microsoft IIS, Sabre/Bornemann Flight Control Suite, Microsoft SQL Server 2000, Pervasive SQL, Symantec Veritas Backup Exec, InnoSys Gateway

Work Experience

Network Administrator, Piedmont Airlines, Inc., *Salisbury, MD* **Feb. 05 – Present**

- Constructed an optimized DNS failover configuration, maintaining consistent uptime in a multiple WAN IP environment.
- Enforced network security using strict SonicWall firewall/port rules; Designed secure VPN tunnels to satellite offices and remote vendor networks.
- Provided 24x7 technical support for operation-critical dispatch and maintenance systems.
- Developed custom, streamlined web solutions including; automated crew bidding and awards system, safety incident reporting application, personnel action notices, non-revenue travel tool, and engineering order request system.
- Implemented ColdFusion MX installations, customizations, log analysis, scheduled processes, and ODBC connections to third-party databases.
- Architected and launched company-wide mail server; performed regular analysis of mail server logs and statistics to monitor and maintain performance; tracked public black lists to address deliverability issues.
- Member of the Emergency Response Team: responsible for satisfying the technological requirements of the Accident Management Center in the event of a major incident.

Support Technician, Piedmont Airlines, Inc., *Middletown, PA* **Oct. 02 – Feb. 05**

- Served as the initial point of contact for resolution of desktop related problems.
- Created user accounts and assigned role-based permissions and appropriate groupings.
- Installed new PC/LAN, Palm, Blackberry hardware and software. Obtained and configured network names and addresses as needed.
- Create and configure several virtual machines using VMware.
- Consolidated various systems of Mid-Atlantic Airlines, Allegheny Airlines, PSA Airlines, and Piedmont Airlines during the creation of the Shared Services Organization.

Freelance Web Developer **Feb. 01 – Oct. 02**

- Provided full-service web development focused on compelling graphic user interfaces, intuitive navigation, management of client content, and rich interactive back-end programming for easy-to-maintain site structures.
- Clientele included NicePriceUSA.com, DoctorsDirectRx.com, 3rd Floor Up, and New York Agency (currently BrandOrchard.net).

Web Developer, Logisoft Interactive, *Fairport, NY* **Feb. 00 – Feb. 01**

- Programmed web pages in a team environment using knowledge of ColdFusion, HTML, XML, SQL Server, and JavaScript.
- Clientele included but not limited to 1st-Air, Jolt Cola, GoSmallBiz, and Seneca Foods.

Service Technician, Business Computers Plus, Inc., *Lancaster, NY* **Jan. 97 – Feb. 00**

- Installed and maintained network systems of major businesses throughout Western New York.
- Performed troubleshooting and repair procedures on a variety of business computers.
- Assembled and installed computers according to client specifications.

Education

Rochester Institute of Technology (RIT), Rochester, NY
Bachelor of Science, Management Information Systems, 2001

Special Interests

Assistant Coach, Salisbury University Ice Hockey, *Salisbury, MD* **Feb. 07 – Apr. 08**
Head Coach, Penn. State University Roller Hockey, *State College, PA* **Oct. 02 – Apr. 03**
Head Coach, RIT Roller Hockey, *Rochester, NY* **Oct. 01 – Apr. 02**